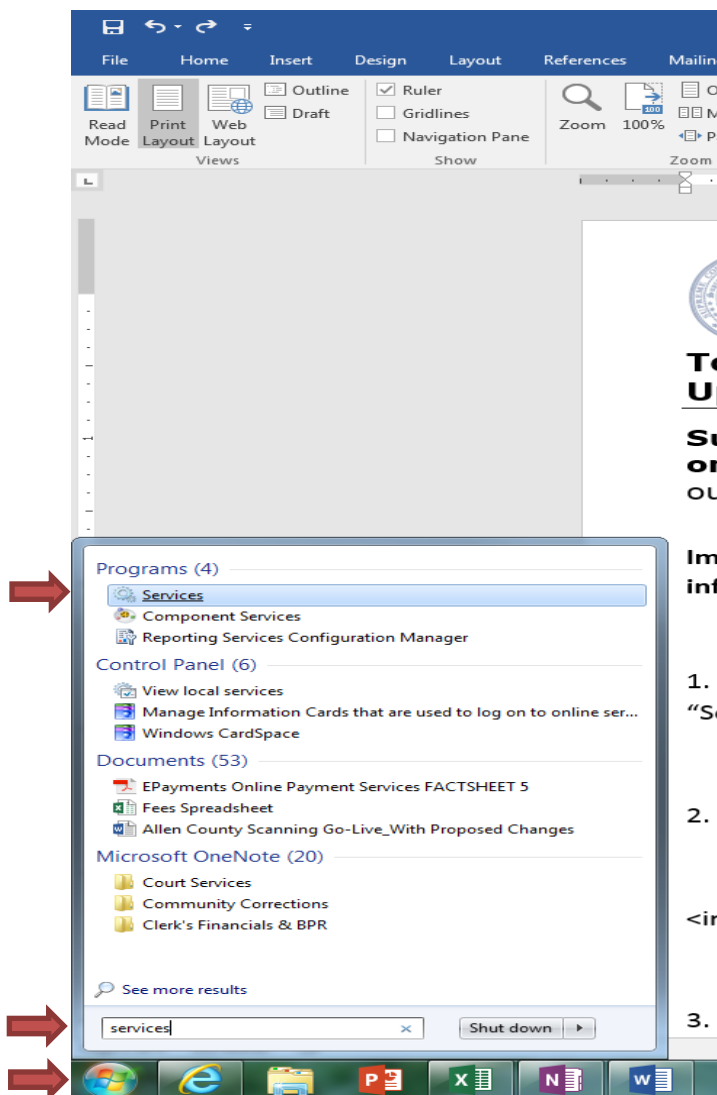# Odyssey CMS Cheatsheet

Topic: **Judge Edition Technical Fixes**
Updated: **8/12/2016**

Summary: On occasion the Judge Edition software may have location errors or the sign-on button may be greyed out even after typing in the username and password. The steps outlined below will correct the errors.

Important: Odyssey is software owned by Tyler Technologies, Inc. Any screenshots of Odyssey may contain proprietary information that should not be disclosed to non-Odyssey users.
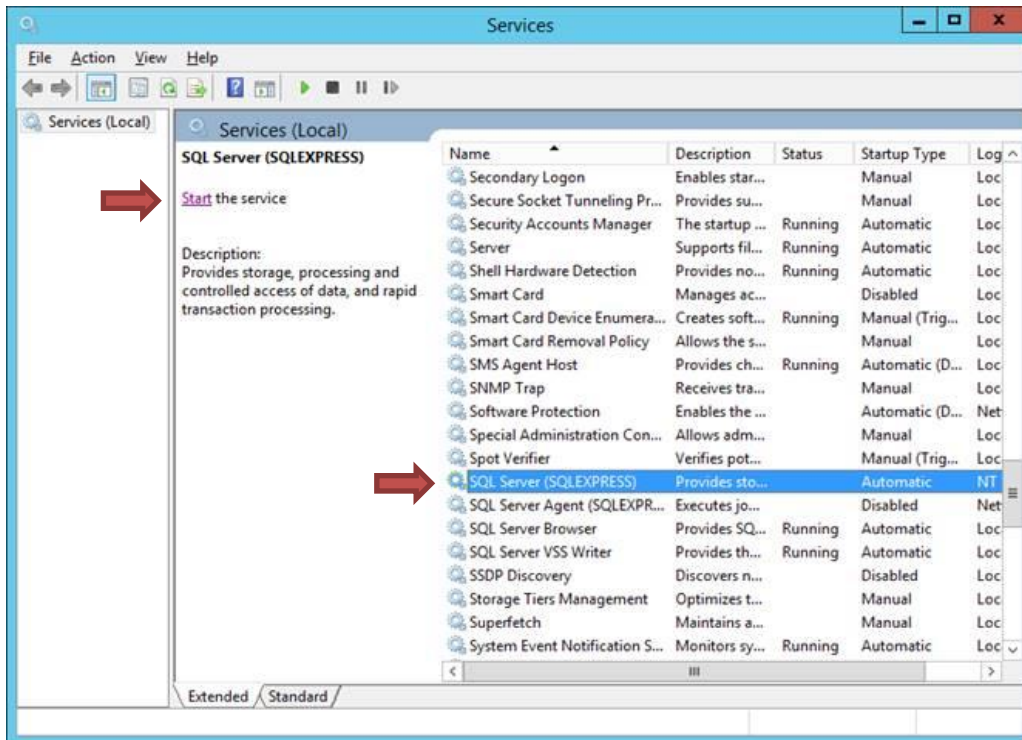
1. Click the Windows Start menu icon in the lower left side of computer. In the search box type the word "Services" to allow your PC to search for the "Services Program." When the search returns, click the "Services Program" and it will launch.

2. Scroll down to the service called "**SQLServer (SQLEXPRESS)**" and right click it.
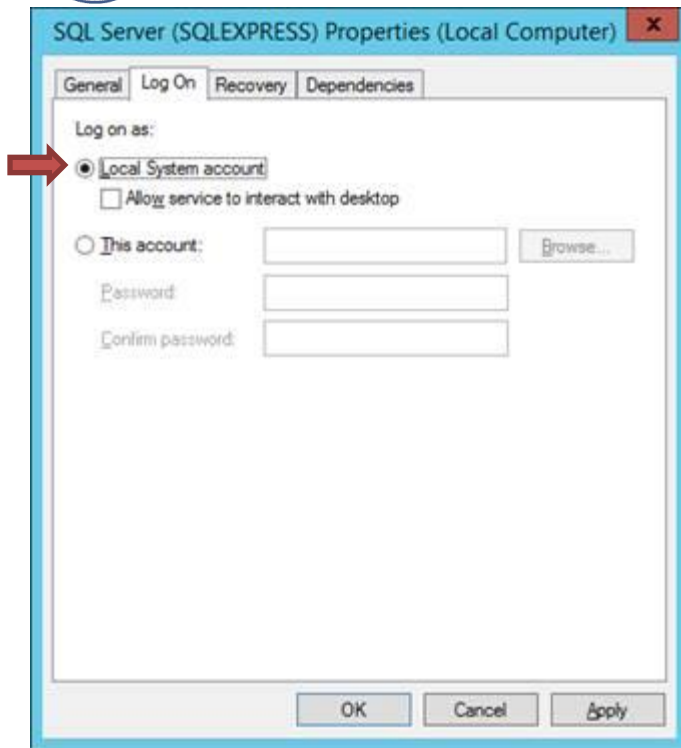

3. Select "Stop" from the drop down menu.

4. In that same screen, and with the **SQLServer (SQLEXPRESS)** program still highlighted, click the "Start the service" option in the top left.

5. Now, right click again on the **SQLServer (SQLEXPRESS)** like you did in step #3, and from the dropdown list select "Properties" and this will pop-up the box shown below.
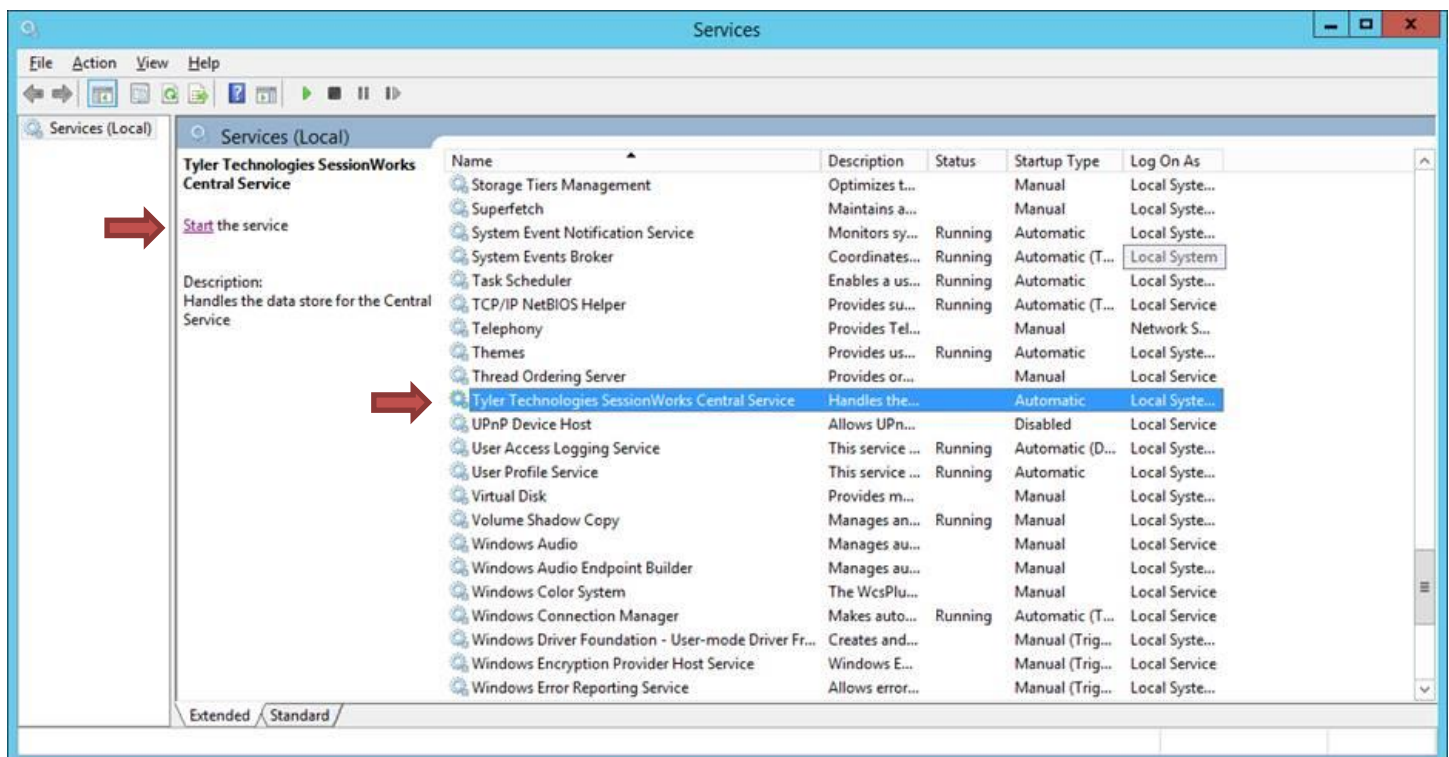
6. Click the "Log On" tab.

7. Select the Local System Account checkbox, and click "OK" and you should still have your list of services displaying.

8. From the services list scroll down and find "**Tyler Technologies SessionWorks Central Service**" and right click it.

9. Select "Stop" from the dropdown menu.

10. In that same screen, and with **Tyler Technologies SessionWorks Central Service** still highlighted, click the "Start the service " option in the top left.

11. Close the Services screen with the red 'X" and try logging into Judge Edition.

12. If this process is not successful in resolving the issue, please contact our Helpdesk for additional support at 1-888-275-5822.